



Program Report

REPORTING PERIOD: YEAR 1

Sept 27, 2024 - Aug 31, 2025

Introduction

The Tigard Safe Parking Program is designed to provide safe places to sleep, shelter, and receive services with the goal of obtaining permanent, stable housing for people living in their cars. The City of Tigard has partnered with Just Compassion of East Washington County to operate the Program at three sites in Tigard, the first opened in September 2024.

The program provides an essential bridge between eviction and shelter services, which can have long waitlists, with a safe place for families and individuals to stay and have access to services. It has filled a direct community need in Tigard, with local partners and the Tigard Police providing referrals into the Safe Parking Program.



Data Point	Year-To-Date
# Households/People served by the Program	15 Households 22 People
# Households Transitioned to Stable Housing/Alternative Service	8 Households
# Households with Neutral Exits	3 Households
# Households with Non-Voluntary Exits	Zero



Participants' City and State Origin Before Entering the Program

15  Households

- 12 - Tigard, OR
- 3 - Beaverton, OR

Participants' City and State Destination Exiting the Program

11  Households

- 4- Tigard, OR (Housing, Neutral Exit)
- 3- Beaverton OR (Housing, Alt Program)
- 1- Forest Grove, OR (Alternate Shelter)
- 1- Aloha, OR (Alternate Shelter)
- 1- Gresham, OR (Neutral Exit)
- 1- Hillsboro, OR (Transitional Housing)

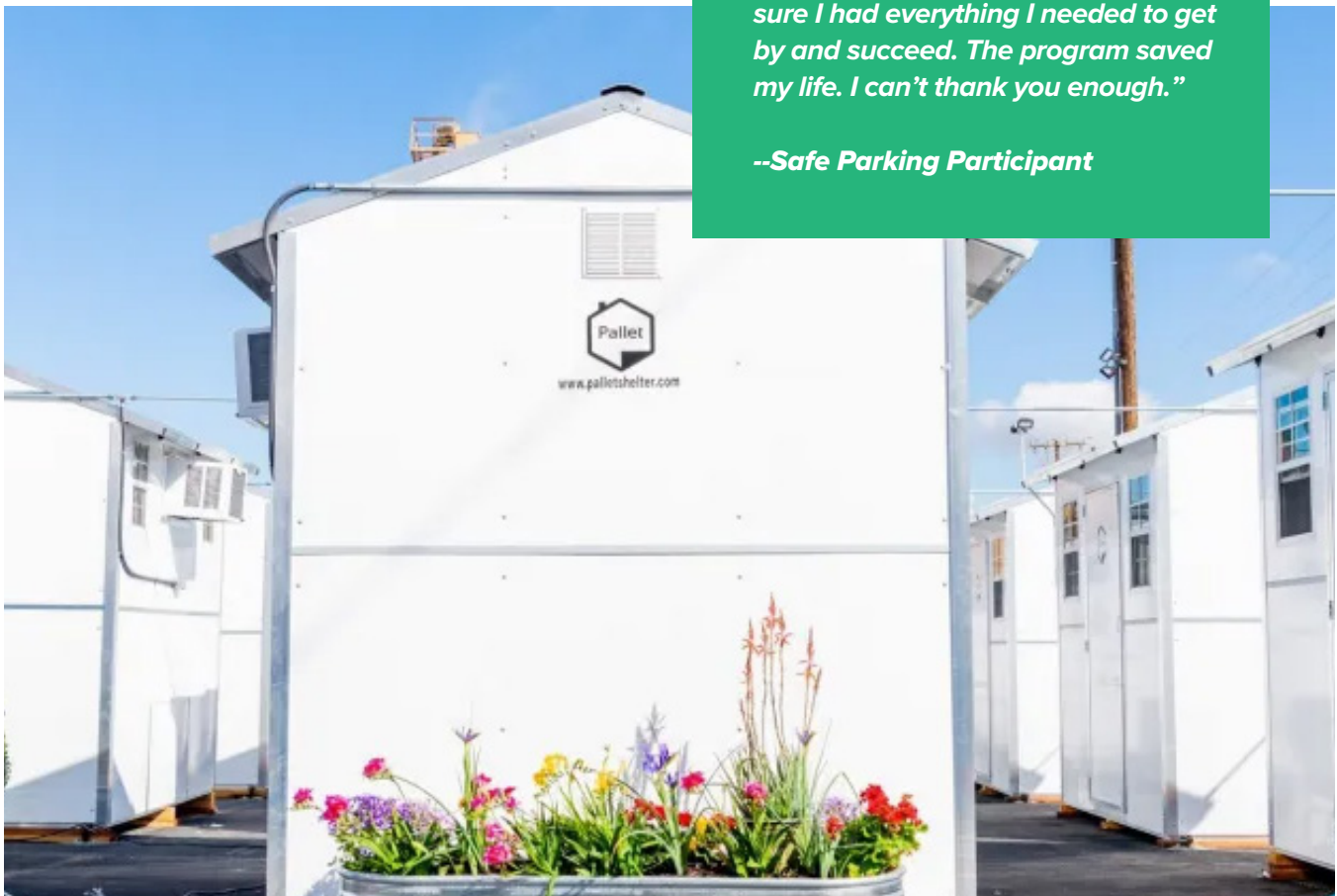
Overview of Incidents that Have Occurred at the Host Sites Including Tigard Police and Tualatin Valley Fire & Rescue Calls

Total calls for service: 6

Four of the six calls were made by Safe Parking participants to report suspicious activity on the properties where they stay. Two of the calls were made to check on Safe Parking participants. None of the calls required action taken by the Tigard Police. Just Compassion was timely in following up on any calls from participants and resolving issues where needed.

“A year ago, I became homeless with nowhere to park at night. Just Compassion’s Safe Parking Program allowed me a place to park. I stayed there for six months, calling Community Connect every month. I moved into one of the pod villages. The program played a key role in my success. A big thank you to my case manager for making sure I had everything I needed to get by and succeed. The program saved my life. I can’t thank you enough.”

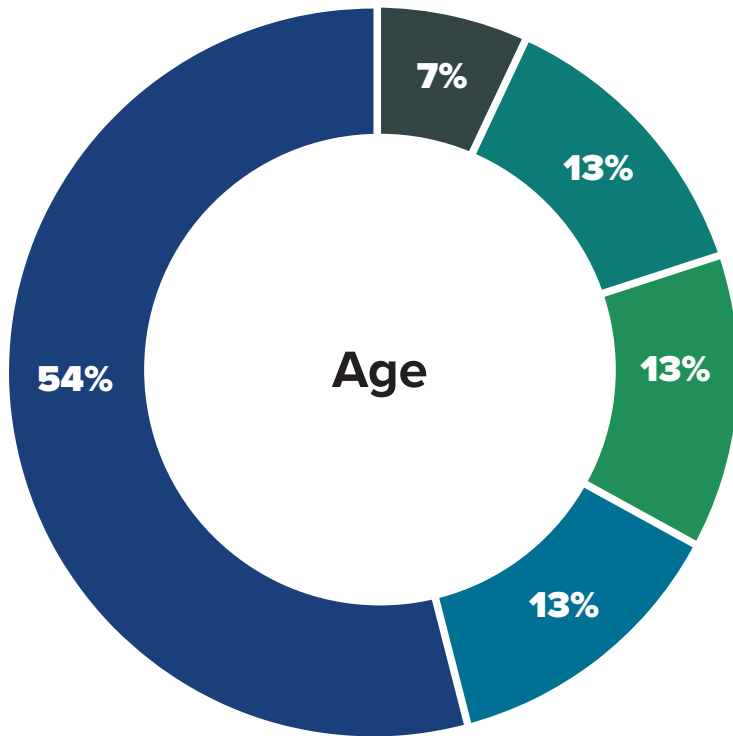
--Safe Parking Participant



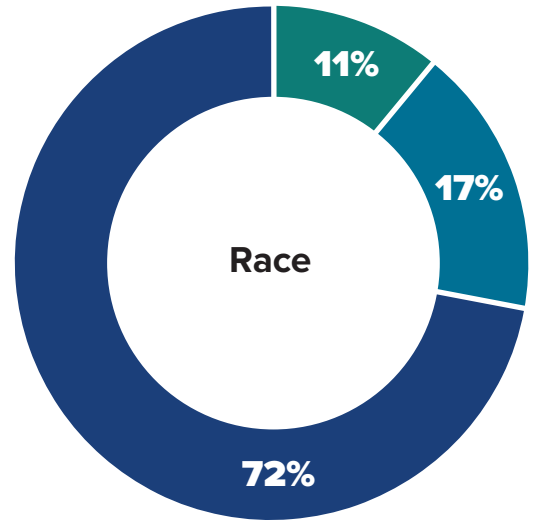
Safe Parking Participants have transitioned into pod villages, non-congregate family shelter, and directly into housing.

Demographic Data

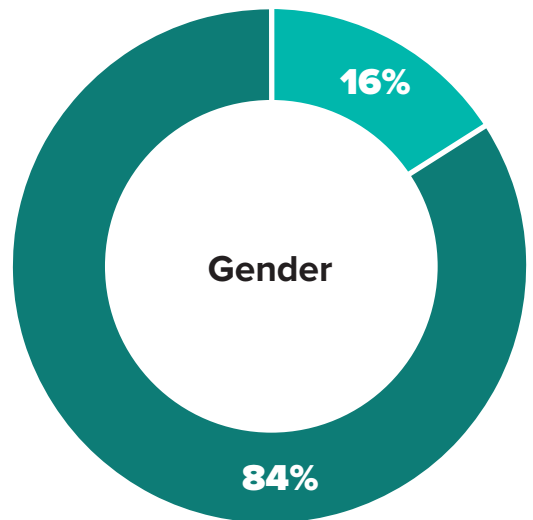
Demographic data is reported by individuals in the program and is not mandatory. The following is a snapshot of demographic data for the program.



● 0-17 ● 18-29 ● 30-41 ● 42-56 ● 57-64



● White ● Latinx ● Black



● Male ● Female



Safe Parking Participants have access to Just Compassion's Resource Center, from 7am-7pm each day, where they can get meals, showers, meet with their case manager, and more.

Summary of Challenges & Successes

The Tigard Safe Parking Program has been successful at providing stable housing and shelter to individuals that are enrolled in the program, with over 73% of people making a positive exit, and 27% with a neutral exit. There have been zero negative exits during the first year of the program.

Many participants are still waiting for placement in a program and are actively engaged with case management. In particular, the program was effective at transitioning families quickly into shelter, thanks to strong partnerships with providers such as Family Promise of Tualatin Valley. In the first month of the program's operation, a family of four (two adults, two young children) were placed in shelter after just a week in the Safe Parking Program and later moved into affordable housing. The Safe Parking case manager worked to make sure the kids were enrolled in school and that the family was prioritized for shelter.

This year, two host sites have been a part of the program; one faith-based partner and City Hall. Both host sites have seen Safe Parking reduce suspicious activity on their property and attribute the decrease to the additional eyes on the properties all day, seven days a week.

Participants report feeling less stressed and more capable of accessing services as part of the program.

The Tigard Safe Parking Program was awarded a 2025 Award of Excellence by the National Association for County Community and Economic Development (NACCED). The award was in the Innovation category for use of Washington County Community Development Block Grant funds.

The biggest challenge for the program is long wait times for shelter, pods, or housing vouchers—especially for seniors and people with disabilities on fixed incomes who need long-term support. Although they are prioritized, a lack of affordable rentals and full shelters slow down placements and reduce turnover, even as demand grows.

Next Steps for the Safe Parking Program

In the year ahead, the City of Tigard will continue to work with Just Compassion to provide the Safe Parking Program and to report on outcomes each month. The goal is to add a third host site within the year, in partnership with another faith-based partner. Faith-based partners will continue to receive support from the City of Tigard, which is working with the City of Beaverton to provide more opportunities for Safe Parking Program partners to meet, talk about the program, and celebrate successes.



Definitions:

Households Transitioned to Stable Housing/ Alternative Service: This is the number of households in the program that have transitioned directly to housing, or to an alternative service such as family or non-congregate shelter. We consider these to be successful exits that are part of a larger housing case management plan that is supportive and sustainable for our participants.

Households with Neutral Exits: This category refers to households who decide to leave the program on their own and have stated they are able to self-resolve their own situation or need to move due to other factors. For example, we have had individuals leave the program because there is a family emergency they need to attend elsewhere, they have found a job that takes them to a different community, or they feel that the program is not the right fit for them. Households that chose to leave the program are provided with resource/service information and advised on local ordinances around parking/camping.

Households with Non-Voluntary Exits: This category is the number of households that were asked to leave the program because of noncompliance with program guidelines. This includes households that do not engage in a case management plan or follow through on housing. Households that are asked to leave the program are provided with information about alternative services and advised on local ordinances around parking/camping.



To learn more about the Safe Parking Program please visit:
www.tigard-or.gov/SafeParking