

DRINK SMART—DRINK TAP!



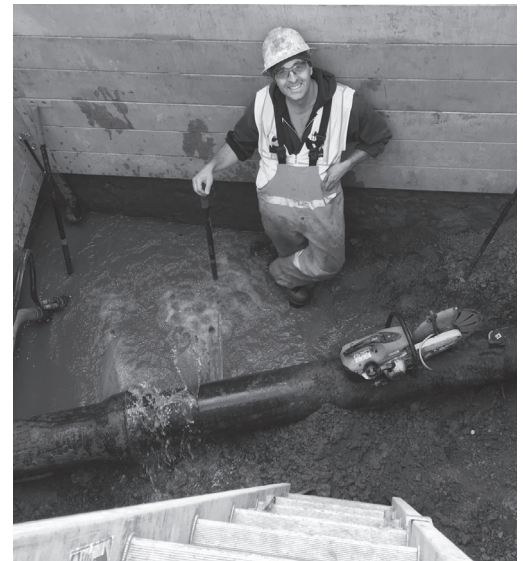
The Value of Water:

Investing in Our Water System

The City of Tigard maintains approximately 250 miles of pipelines that deliver safe, clean drinking water to homes and business.

Every year we invest in replacing aging pipelines to keep our water system operating smoothly. When we can, we “piggyback” our replacements on roadway improvement projects, reducing the cost and providing new pipelines that work better with the improved roadways.

Our cost saving approach to replacing pipelines in coordination with other public works construction projects is part of our commitment to maintaining affordability for customers. Below are three examples of your water rate dollars at work – all three projects will be in construction over the next year.



Tiedeman Pipe Replacement

Questions?

Tigard has the answers!

General Inquiries?

Public Works
503-718-2591

Your Water Bill?

Utility Billing
503-718-2460

Water Emergencies?

Public Works
503-718-2591

After-hours Water Emergencies?

On-call Service
503-639-1554

Waterline replacement at Potso Park

What? Constructing a replacement pipeline connecting businesses to a new water line under Wall Street. This is part of a larger effort to replace a water line in Red Rock Creek that was difficult to access and maintain.

When? This project is already underway and will be completed by Summer 2019.

Why is this a good investment? This project is being completed at a lower cost by taking advantage of roadway construction along Wall Street.

Waterline replacement along Commercial Street

What? Replacing a pipeline that conflicts with sidewalk improvements being made along 99W.

When? This project will begin construction in Spring 2019.

Why is this a good investment? The replacement pipeline will link to existing pipe improvements. Those existing improvements were made during the TriMet Commuter Rail project and were designed to make connecting this new pipeline easier and less costly.

Waterline replacement along Tiedeman Avenue

What? Replacing aging pipelines along Tiedeman Avenue to prepare for the new pedestrian bridge across Fanno Creek.

When? This project is already underway and will be completed in Spring 2019.

Why is this a good investment? The replacement pipeline, including two new water valves, updates older infrastructure with safer, larger pipes. The project also reroutes the line to better connect with the city's water system. ■

Meet Our Staff: Trent Brickey

Newcomer Trent Brickey has definitely gotten his feet wet working on maintenance and repair projects for Tigard's Water Division. From repairing water leaks, fixing broken service lines to replacing aging pipes, he has worked on a variety of projects since he started as a Utility Worker II a few months ago. When asked what people might not know about the work the division does, he pointed out that residents only see a small portion of the water system – for example, fire hydrants or water

faucets. But Brickey estimates that 90 percent of the water system is underground, which is where most of the work gets done. ■

“ I love having a job where I feel like I can have a positive impact on the community. Also, the water system is very interesting and I learn something new every day. ”



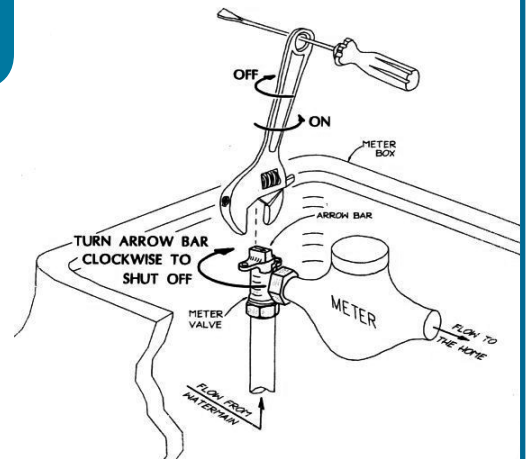
Turning water off at the meter

Cold weather, snow and freezing rain can lead to frozen and broken water pipes. Before thawing or repairing plumbing lines, make sure the water is turned off at the meter.

You may have a valve in your basement or garage. If not, the city's water meter and shut off valve are both located inside the meter box

near the road. For detailed instructions to shut-off your water at the meter box, including a video, visit www.tigard-or.gov/watermeter.

Remember, never thaw a frozen pipe with an open flame. Use a hair dryer on a low setting and remember to leave a little water on once the pipe is thawed so it doesn't freeze again.



GET INVOLVED! The Intergovernmental Water Board consists of representatives from the entities within the Tigard Water Service Area. Public meetings are held on the second Wednesday of each month at 5:30 p.m. in the Tigard Public Works Building Auditorium, 8777 SW Burnham St. in Tigard, Oregon.



WATER RATE INCREASE

Effective Jan. 1, 2019, water rates will increase 3.25 percent. Under the new rates, a typical residential customer should expect to pay one to two dollars more per month.

Each customer's bill will vary, based on consumption, size of meter and pumping charges if applicable.

For more information, go to www.tigard-or.gov/WaterRates



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