

PROJECT SURVEY: Business and Property Owners

Thank you for taking the time to complete this survey. The information you provide will help us plan the Tigard Main Street Green Street improvements. Our goal is to understand your concerns for both the design and construction phases of this project.

About Your Building & Improvements

1. What business or property are you associated with? _____
 Are you a Property Owner Business Owner/Manager Employee Other
 Please provide your contact name and address: _____

 Email: _____ Phone #: _____
2. What time of day do you generally receive pick-ups and deliveries?
 6 – 9 a.m. 9 a.m. – noon noon – 3 p.m. 3 – 6 p.m. Other: _____
3. How often are deliveries made? Per day _____? Per week _____?
4. Where are pick-ups and deliveries generally physically made to your business, i.e. front door, rear loading dock?

5. From what direction or street do delivery vehicles usually arrive? from the north end of Main St./99W
 from the south end of Main St./99W? Other street (please specify)? _____
6. Who makes these deliveries: Your employees? Suppliers? UPS/FedEx? Other (please specify)

7. With enough advance notice, could regular deliveries to your business be temporarily changed to another day of the week? Yes No
 If yes, how much notice would you and your suppliers need? _____
8. With enough advance notice, could regular deliveries to your business be temporarily changed to another location?
 Yes No If yes, what location (e.g., rear entrance)? _____
 How much notice would you and your suppliers need? _____
9. What types of products/inventory are delivered? _____

10. What sizes are the delivery vehicles?
 Large (semi, panel truck, truck with trailer) Medium (step van) Small (pickup truck, van)
11. What are you busiest days of the week?
 Sunday Monday Tuesday Wednesday Thursday Friday Saturday
12. Do you have and/or use a sidewalk elevator/stairway? Yes No
13. Does your building have a basement? Yes No Is it used? Yes No
 If yes, does it extend under the sidewalk or street? Yes No Don't know

14. Does your building have an oil tank or coal storage (for heating) under the sidewalk/street?
 Yes No Don't know
 If yes, does it have a filler cap(s) or coal chute that needs to be maintained?
 Yes No Don't know
15. Are there any special surface treatments between your doorway and sidewalk that you want maintained?
 Yes No Don't know

About Your Customers

16. What time of day are you busiest taking care of your customers?
 6 – 10 a.m. 10 a.m. – 2 p.m. 2 – 5 p.m. 5 – 8 p.m. Other: _____
17. How do the majority of your customers get to your business? Walk Drive Bike Bus
18. For customers who drive to your business, where do they park? _____
 Please provide your contact name and address: _____
19. Where do they come from? Tigard Elsewhere in the surrounding SW area Portland
 Other (please specify) _____
20. Generally speaking, are your customers able-bodied or do they need special accommodations to access your business? Generally able bodied Generally special accommodations required (please explain)

21. Do your customers carry items in and out of your business? Yes No
 If yes, what types of items, such as dry cleaning? _____

About The Project

22. As a business/property owner, what are your major concerns regarding construction?
 Loss of business Customer access Noise and dust from construction
 Delivery access Loss of nearby parking Other (please specify)

23. What could the city do to address or resolve your concerns during construction?

24. As a business/property owner, are you being provided with enough information about the project?
 Yes No If no, please suggest how we can better communicate with you.



For more information:

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