

## Tigard Beyond Tomorrow Urban & Public Services

### Direction Statement:

Basic Urban Services (parks, recreational opportunities and libraries) will be provided to Tigard citizens through property taxes, fees, endowments, grants, estate planning and other alternative funding sources for service. Enhanced services (i.e. rental of shelters in the park, rental of rooms in the library, etc.) will be available on a cost-for-service basis. Expansion of the infrastructure necessary to serve growth will be paid for by growth. In an effort to facilitate the most efficient delivery of basic urban services, partnerships with businesses, special interest groups, and other communities will be encouraged. Citizens will be educated about basic urban services, and how to access and preserve the services.

### 2005 Progress Summary:

**Library** – Library experienced record use in new building – circulation, visitors, Internet use and program attendance all topped previous records despite a reduction in the number of hours the library was open. Additional space allowed library to host a variety of programs. Also, various community groups and organizations benefited from library meeting rooms. The Library Board set library priorities by adopting a Five-Year Strategic Plan.

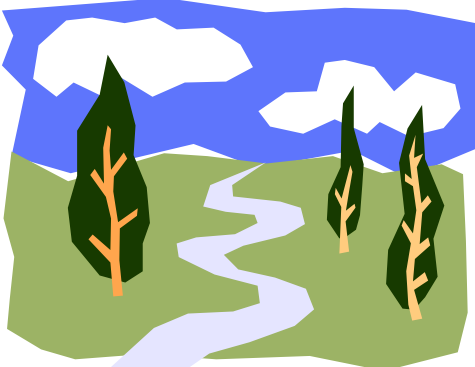
**Parks & Greenways** – Routinely made presentations to elementary aged children regarding wetlands, erosion, flora and fauna, water, etc. Continued implementation of the City-Wide Park Master Plan with the following: Fanno Creek Trail/Bridge construction, Cook Park Tualatin River Trail construction begun on a 1,500’ segment from the gazebo to pedestrian bridge trail, and more park and greenway acquisition was begun during 2005.

**Water & Stormwater** – Tigard as a member of the Joint Water Commission (JWC) continues to study the options for a water source. Tigard City Council, the Intergovernmental Water Board and Tigard Water District are currently discussing a water source decision matrix. All water source options should be compared by May, 2006. Aquifer Storage and Recovery (ASR) for the water service area continues to be an important way to supplement the water supply and up to four test wells will be reviewed for ASR potential in 2006. Tigard is in compliance with all Endangered Species Act rules and regulations while starting the initial repair of Hiteon and Derry Dell Creeks and completing enhancement of Cook Park wetlands.

GOAL	STRATEGY	PLANNED ACTIONS 1, 2, & 5 YEARS	PROGRESS DETAILS
<b>LIBRARY</b> #1) Library will have a stable funding base for the provision of basic services.	1) Using general fund revenue, continue to provide basic services and programs effectively and efficiently.	<ul style="list-style-type: none"> <li>➤ Update the Library’s Long Range Strategic Plan (5-year plan) and review annually.</li> <li>➤ Consider WCCLS operational levy.</li> <li>➤ Consider local option levy.</li> </ul>	<b>Accomplishments in 2005:</b> <input checked="" type="checkbox"/> Five-Year Strategic Plan set library priorities while activities held and more materials and services were provided. <b>Focus in 2006:</b> <input type="checkbox"/> WCCLS levy may be considered for November 2006 election.
	2) Tigard Public Library Foundation and Friends of the Library take lead in developing alternative sources of funding to provide added support for programs and library services.	<ul style="list-style-type: none"> <li>➤ Tigard Public Library Foundation will develop a fundraising plan.</li> <li>➤ Continue fundraising to support the library.</li> <li>➤ Friends’ book sales have been increasingly successful.</li> <li>➤ Foundation to develop a ‘Planned Giving’ packet.</li> </ul>	<b>Accomplishments in 2005:</b> <input checked="" type="checkbox"/> The Library Foundation developed a Business Plan to better market itself and solicit contributions. <input checked="" type="checkbox"/> The Foundation conducted its annual Brick sale.
#2) A wide array of opportunities for life-long learning will be available in a variety of formats and used by the community.	1) Expand overall use of the library’s basic computer resources. a) Increased Internet b) Increased word processing c) Increase CD-Rom educational use	<ul style="list-style-type: none"> <li>➤ Provide links on library web site to free online tutorials for basic computer skills.</li> <li>➤ Continue to expand computer classes.</li> <li>➤ Implementation of an Internet Wireless Network for public use.</li> </ul>	<b>Accomplishments in 2005:</b> <input checked="" type="checkbox"/> Computer – Internet, e-mail classes offered for public free of charge. <input checked="" type="checkbox"/> Ancestry Library Data Base, donated by the Friends of the Library, was installed for in-house use to assist patrons with genealogical research.
	2) Ask for patron suggestions regarding their interests in Library materials and programs.	<ul style="list-style-type: none"> <li>➤ Establish patron advisory groups for specific genres.               <ul style="list-style-type: none"> <li>a) Comment cards</li> <li>b) Purchase suggestion cards</li> <li>c) Annual survey</li> </ul> </li> <li>➤ Establish Teen Advisory Group</li> <li>➤ Annual survey of patrons using               <ul style="list-style-type: none"> <li>a) Cityscape</li> <li>b) In-house</li> <li>c) Webpage</li> </ul> </li> <li>➤ Update Webpage</li> <li>➤ Use TVTV more often to encourage public participation.</li> </ul>	<b>Accomplishments in 2005:</b> <input checked="" type="checkbox"/> Annual survey elicited record number of responses. <input checked="" type="checkbox"/> Sunday hours were restored in response to public demand. <input checked="" type="checkbox"/> Teen Advisory Group is being formed. <input checked="" type="checkbox"/> Teen activities got a boost as young adults became acquainted with the new young adult area on the second floor. <input checked="" type="checkbox"/> Collections Satisfaction Survey provided valuable feedback from patrons. Results will be used to refine collection to respond to patrons’ needs. <input checked="" type="checkbox"/> Webpage information updated on regular basis. <b>Focus in 2006:</b> <input type="checkbox"/> Determine how to maintain existing open hours and adequate staffing to meet public demand. <input type="checkbox"/> Determine if other sources of funding will be available to continue to provide services requested by the public.



## Urban & Public Services – continued

GOAL	STRATEGY	PLANNED ACTIONS 1, 2, & 5 YEARS	PROGRESS DETAILS
	3) Increase the focus on outreach to the community. a) Partnerships with other agencies; CPAH, School District, TAHPA.	<ul style="list-style-type: none"> <li>➤ Increase cultural programs offered to the community.</li> <li>➤ Continue joint programming with other agencies.</li> </ul>	<p><b>Accomplishments in 2005:</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Increase in cultural programs for both adults and children.</li> <li><input checked="" type="checkbox"/> Several library brochures translated into Spanish.</li> <li><input checked="" type="checkbox"/> First Social Services Fair held in Community Room and provided a variety of services in one setting.</li> </ul>
<p>#3) Adequate facilities will be available for efficient delivery of life-long learning programs and services for all ages.</p> 	1) Community regularly updated on project.	<p>Update through:</p> <ul style="list-style-type: none"> <li>➤ Annual Report</li> <li>➤ Webpage photo gallery and project updates</li> <li>➤ Displays</li> <li>➤ Presentations to the community</li> <li>➤ City Council meetings</li> <li>➤ Brochures</li> <li>➤ “Expand Your World” in <i>Cityscape</i></li> <li>➤ Promotion of library meeting rooms for community use.</li> </ul>	<p><b>Accomplishments in 2005:</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Library’s first annual report distributed to Council, Library Board and public.</li> <li><input checked="" type="checkbox"/> New display space provided educational exhibits on topics ranging from Indonesia to baseball to Banned Books.</li> <li><input checked="" type="checkbox"/> Series of brochures were created highlighting programs, services and materials in new library. Over 6,000 of the “Welcome Brochure” were distributed in 2005.</li> </ul>
	2) Maintenance of the Building – Improvements to the site –	<ul style="list-style-type: none"> <li>➤ Completion of section of Fanno Creek Trail.</li> <li>➤ Completion of access road.</li> <li>➤ Signalization of intersection.</li> <li>➤ Additional limited parking.</li> </ul>	<p><b>Accomplishment in 2005:</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Traffic signal completed.</li> <li><input checked="" type="checkbox"/> Fanno Creek Trail completed.</li> </ul> <p><b>Focus in 2006:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Soft trails to be constructed in the Spring of 2006.</li> <li><input type="checkbox"/> Engineering Dept. in the design phase for access road and parking lot. Construction scheduled for 2006.</li> </ul>