
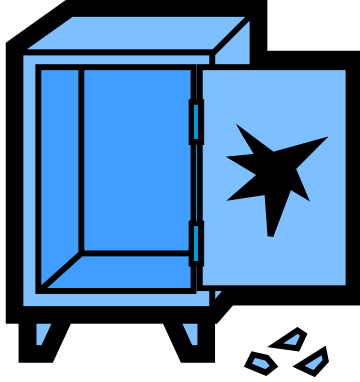



## Tigard Beyond Tomorrow Public Safety

<b>Direction Statement:</b>		<b>2005 Progress Summary:</b>	
<p>Tigard will be a safe place to live, play, and do business, with efficient public safety services coordinated by police, fire, and emergency management providers. Citizens and businesses will be well educated about public safety services; Tigard's citizens will understand their role and responsibilities for the safety of themselves and their community, and businesses will take a proactive role for their responsibility in protecting their investment in the community. Public Safety service providers shall plan for their service delivery in such a way as to minimize the negative impacts of the regional populations that travel to and through our community each day. Stable funding will provide uninterrupted public safety services at desired levels.</p>		<p>Emergency Services providers continue to coordinate to ensure that Tigard remains a safe community in which to live, play and conduct business. Through a series of Citizen Leadership presentations conducted in 2005, a number of citizens in the community now have a clearer understanding about Tigard's city government and citizen's roles and responsibilities for safety and personal preparedness. The City continues to search for secure alternate and additional funding sources to maintain uninterrupted public safety services. Through consistent coordination and reviews of "best operating practices" the City and its contracted Emergency Services work tirelessly to reduce or eliminate any possible negative impact on the community during its day-to-day operations.</p>	
GOAL	STRATEGY	PLANNED ACTIONS 1, 2, & 5 YEARS	PROGRESS DETAILS
	<p>#1) The community residents, business owners, and service providers will understand their roles through effective communication to successfully enhance public safety and emergency services.</p>	<p>1) Re-energize existing neighborhood watch areas.</p> <ul style="list-style-type: none"> <li>➤ Determine status of existing Neighborhood Watch areas.</li> <li>➤ Educational promotion for existing Watch Programs.</li> <li>➤ Measure effectiveness of Active Watch Programs.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li>☒ A volunteer worker from PSU Criminal Justice Studies has been utilized to contact all existing Neighborhood Watch Groups to check on their status and see what needs to be done. This is in progress and almost completed.</li> <li>☒ Crime Prevention Coordinator has put several news and success stories in the Tigard Times and Cityscape Newsletter.</li> <li>☒ It is believed that the more active watch programs are showing a slight increase in reporting "suspicious behavior" type calls and these statistics are being studied.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li>☐ Review information from PSU volunteer and implement suggestions where needed.</li> <li>☐ Continue to get press exposure through Police Public Information Officer of positive news stories and crime prevention information.</li> <li>☐ Determine if call-for-service loads are being "balanced" within district boundaries.</li> </ul>
	<p>2) Expand Neighborhood Watch Program.</p>	<ul style="list-style-type: none"> <li>➤ Develop Watch Programs in additional or new neighborhoods.</li> <li>➤ Educational promotion for new Watch Program areas.</li> <li>➤ Measure effectiveness of active new Watch Programs.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li>☒ Total Neighborhood Watch Programs now number 98 with four additional new ones within the past year.</li> <li>☒ Educational promotion consists of the <i>Cityscape</i> Newsletter, Tigard Times and various outreach booths at community events.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li>☐ Continue to respond to requests for Neighborhood Watch groups and maintain training for existing groups.</li> <li>☐ Continue with media promotions.</li> <li>☐ Look for ways to evaluate the effectiveness of Neighborhood Watch groups realizing there may not be a way to "best" measure the effectiveness with limited staffing.</li> </ul>
	<p>3) Implement Crime Prevention Through Environmental Design (CPTED) to assist efficient and effective public safety response to calls for service.</p>	<ul style="list-style-type: none"> <li>➤ Implement CPTED with Public Safety providers reviewing and commenting on all land use applications received by the City.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li>☒ All land use applications are currently reviewed by the Police Crime Prevention Specialist who makes recommendations when appropriate.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li>☐ This is an ongoing process and will be continued.</li> </ul>

## Public Safety – continued

GOAL	STRATEGY	PLANNED ACTIONS 1, 2, & 5 YEARS	PROGRESS DETAILS
	4) Implement Enhanced Safety Properties Program (ESP) to assist safety and emergency responses to multi-family complexes.	<ul style="list-style-type: none"> <li>➤ Implement ESP program with multi-family dwelling units (apartments) within the City.</li> <li>➤ Increased emphasis through education will be provided for the ESP.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li>☒ The ESP Program is an on-going partnership with John Campbell &amp; Assoc., a local, recognized authority in landlord tenant law and training. On-going classes are regularly given to landlords and property managers. Crime Prevention officer reviews sites for security/CPTED issues and makes recommendations.</li> <li>☒ There are on-going community building partnerships with various housing units and events such as “National Night Out” highlight these partnerships.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li>☐ These are all on-going practices and will continue.</li> </ul>
	5) Develop business crime prevention program for the Main Street business area.	<ul style="list-style-type: none"> <li>➤ Educate downtown merchants.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li>☒ A dedicated Downtown Liaison Police Officer has been assigned to work directly with downtown merchants to address their needs and concerns. Some events with significant police presence to foster this partnership are the kids’ “trick or treat” Halloween event downtown and the holiday tree lighting event. There has been some work looking into limiting alcohol abuse in downtown park areas.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li>☐ District officers will be used to liaison with businesses.</li> </ul>
	6) Specifically address crime and public safety concerns through partnerships.	<ul style="list-style-type: none"> <li>➤ Form partnership agreements to address issues.</li> <li>➤ Develop partnership forms to be agreed to by partner and police to address concerns.</li> <li>➤ Establish criteria of responsibility for partner and police to address issues.</li> <li>➤ Track number of agreements, success rate and results</li> <li>➤ Explore new partnerships with Washington Square Mall.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li>☒ Community policing projects developed through citizen complaints and district officer input are assigned and tracked.</li> <li>☒ Internal communication is fostered with the Crime Prevention Officer sending complaints directly to district officers.</li> <li>☒ Police redistricting and assigning specific geographical areas to patrol officers give individual officers a sense of “ownership” and accountability for the area they patrol.</li> <li>☒ Formal written contracts have not been found to be the most effective communication tools between police and problem sites but chronic nuisance warnings have shown to be a very effective tool. Increased communication, partnerships and participation by all have reduced the need for formal “forms”.</li> <li>☒ Community policing projects are tracked on every shift by Lieutenants and this is part of their annual evaluation.</li> <li>☒ Partnerships with Washington Square have been strengthened with a newly obtained grant which will place a “repeater” in the Mall, allowing for uninterrupted police / security communications. This funding will also pay for additional pack set radios and cell phones for Mall security to improve interoperability communications designated by Homeland Security. The Mall itself is designated a ‘significant site’ in Oregon by Homeland Security.</li> </ul>


**Public Safety – continued**

GOAL	STRATEGY	PLANNED ACTIONS 1, 2, & 5 YEARS	PROGRESS DETAILS
			<p><input checked="" type="checkbox"/> TVF&amp;R has purchased and installed 84 Stovetop Fire Stop automatic fire extinguishers in kitchens at Greenburg Oaks, an at-risk apartment community, in a three year pilot program. This is a fire safety partnership between TVF&amp;R and Community Partners for Affordable Housing, which operates Greenburg Oaks. The program will study the effectiveness of these 12-ounce extinguishers. They are about the size of a large tuna can and are designed to automatically deploy a small extinguishing agent to put out stove-top fires, the number one cause of residential fires in our Fire District.</p> <p><b>Focus for 2006</b></p> <p><input type="checkbox"/> The above mentioned partnerships are relatively new and they will be on-going for the foreseeable future. The focus will be to make adjustments where needed to provide better service or accountability.</p>
	<p>7) Fire Safety education will be effectively promoted within the community.</p>	<ul style="list-style-type: none"> <li>➤ Education will be targeted to the residential and business communities.</li> <li>➤ TVF&amp;R will re-evaluate the business self-inspection program.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <p><b>TVF&amp;R has a formal Public Education Committee headed up by a 1/2 time Manager of Public Education. This committee has:</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Standardized all public education materials at every fire station with curriculum, hand outs, videos, and speakers' outlines. Additionally, the committee created a standardized calendar of topical information so that all personnel can be presenting season-appropriate materials consistently.</li> <li><input checked="" type="checkbox"/> Translated basic fire safety materials into Spanish.</li> <li><input checked="" type="checkbox"/> Applied for and received a grant to purchase a new, multi-media, all-hazard safety house. The existing fire safety house had reached the end of its useful life span. The new house will have fire safety, calling 9-1-1, earthquake safety, and weather safety capability. The house will be marketed to public schools in the Fire District, as well as used at public events, safety fairs, fire incident follow-up at apartment complexes, and other venues.</li> <li><input checked="" type="checkbox"/> Has received a federal grant to research why tenants are disabling smoke alarms in rental properties. The research showed that landlords are pivotal in educating tenants on why they need working smoke alarms and much more effective in enforcing smoke alarm provisions in the leases than fire district personnel are in simple educational efforts.</li> <li><input checked="" type="checkbox"/> As a result, TVF&amp;R has instituted an aggressive Landlord Training program targeting at-risk apartments, but keeping it open to all landlords who express interest. To date, we have conducted two training sessions with nearly 100 landlords taking part. The goal is to conduct up to four sessions per year providing landlords with education and resources of how to keep their properties safe from fire. By invitation, TVF&amp;R personnel have shared this program concept with Washington state fire districts, as well as national fire &amp; life safety organizations.</li> </ul>

**Public Safety – continued**

<b>GOAL</b>	<b>STRATEGY</b>	<b>PLANNED ACTIONS 1, 2, &amp; 5 YEARS</b>	<b>PROGRESS DETAILS</b>
			<p><input checked="" type="checkbox"/> A secondary element of the grant was a multi-lingual, direct mail, billboard/bus board, and radio campaign to the tenants of our at-risk apartment communities. The direct mail pieces and the posters and materials used here and in the landlord training program use pictorials to reach non- or limited-English tenants. These materials are also useful in all facets of multi-lingual fire safety efforts.</p> <p><b>TVF&amp;R Low Priority Business Self Inspection Program</b></p> <p><input checked="" type="checkbox"/> The TVF&amp;R Business Self Inspection program was determined to be less effective than hoped. It was instituted district-wide during a time of rapidly increasing numbers of businesses with a constant number of fire inspectors. The concept was spreading around the nation for low risk occupancies, such as barber shops, real estate offices, etc. Based on the low number of responses, the follow-up made on those who did respond, and the amount of time to administer the program, it wasn't deemed an effective use of resources. It has been discontinued.</p> <p><input checked="" type="checkbox"/> The Fire Prevention Inspectors focus their efforts on higher risk occupancies--essentially any place that attracts or contains larger numbers of people, such as restaurants, theaters, schools, retailers, and, of course, the higher risk manufacturing and hazardous materials facilities.</p>
	8) Reduce fear of crime through graffiti removal.	➤ Assign staff to address graffiti problem.	<p><b>Accomplishments in 2005</b></p> <p><input checked="" type="checkbox"/> The City has a full time Community Service Officer who handles an assignment of all graffiti calls and abatement.</p> <p><b>Focus for 2006</b></p> <p><input type="checkbox"/> Make sure this is an on-going assignment.</p>
<p>#2) Develop long-term, stable funding sources to ensure efficient, uninterrupted public safety and emergency services.</p> <p><i>Note to Vision Task Force: Public Safety Action Committee recommends Goal #2 be deleted in future.</i></p>	<p><del>1) Review Fire and Emergency Management service funding mechanisms already in use nationwide.</del></p>	<p><del>➤ Contact departments with foundations.</del></p>	<p><b>Accomplishments in 2005</b></p> <p><input checked="" type="checkbox"/> TVF&amp;R has aggressively pursued Federal Grant opportunities and to-date, has been awarded about \$3.5 million dollars in grants. Among those grants are the Public Education Grants, as described in Goal 1, Item 7 above, and Urban Area Security Initiative grants (UASI). The UASI grants have purchased and outfitted two new Hazardous Materials Response Team vehicles. These vehicles will be able to respond to day-to-day Hazardous Materials calls, as well as the Weapons of Mass Destruction (WMD) type calls that could result from a terrorist attack. These new vehicles replace aging and under designed apparatus for similar functions.</p> <p>A third vehicle designed to function independently or in tandem with other Metro area vehicles of similar design, has been purchased to support mass casualty incidents. This Special Operations Support Vehicle contains extra medical kits, backboards, decontamination equipment and other vital resources useful in a large scale disaster or terrorist attack.</p>

## Public Safety – continued

GOAL	STRATEGY	PLANNED ACTIONS 1, 2, & 5 YEARS	PROGRESS DETAILS
			<p>A fourth vehicle has been ordered and is due for delivery in spring 2006. This is a mobile command center. This vehicle will contain updated command and control communications equipment, work stations, monitors, and other equipment required by an Incident Management Team to effectively manage a major incident. In addition to major fires or Hazardous Materials incidents, this vehicle can also be used as a command center for coordinating public safety response to community events, such as the Tigard Balloon Festival.</p> <p><b>Focus for 2006</b></p> <p><input type="checkbox"/> Goal work will be discontinued until further direction from the Vision Task Force is received.</p>
<p>#3) The community will be trained and prepared for emergencies.</p> 	<p>1) Develop community-wide program to train citizens to be self-sufficient for the first 72 hours after an emergency event.</p>	<ul style="list-style-type: none"> <li>➤ Educate citizens to be self-sufficient for the first 72 hours after disaster strikes.</li> <li>➤ Emergency Responders meet regularly to coordinate emergency process updates &amp; county-wide operational coordination.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li>☒ The City developed and delivered a 72-hour Preparedness presentation to the citizens of Tigard four times in 2005. The presentations were delivered through the City's CERT Program.</li> <li>☒ TVFR, Tigard PD and Tigard PW met once a quarter in 05' and participated in exercises. During the exercises several operational methods and protocols were revised and are being re-written during the scheduled City Emergency Operations Plan review.</li> <li>☒ Police managers attended a day long seminar by the Metro Explosives Disposal Unit on their emergency capabilities.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Continue to provide 72-hour preparedness educational outreach to Tigard citizens.</li> <li><input type="checkbox"/> Continue to coordinate participation in multi-level exercises throughout the year.</li> <li><input type="checkbox"/> Complete the City's Emergency Operations Plan review. Complete the revisions and submit the plan to City Council for approval.</li> </ul>
	<p>2) Coordinate Tigard emergency response providers.</p>	<ul style="list-style-type: none"> <li>➤ Emergency Responders meet regularly to coordinate emergency process updates and operational coordination.</li> <li>➤ Modify Tigard's response plans based on exercise/real life response experiences.</li> <li>➤ Conduct annual exercise of response programs.</li> <li>➤ <a href="#">Continue to strengthen and sustain Tigard's Community Emergency Response Teams (CERT)</a></li> <li>➤ <a href="#">Communicate to Tigard citizens all city Emergency Preparedness plan updates</a></li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li>☒ Tigard formally became a member of Office of Consolidated Emergency Management (OCEM) for Washington County in 05'. Through this multi-jurisdiction/multi-discipline collaboration, the seamless information exchange helps reduce redundancy in efforts as well as keeps all the emergency responders on the same sheet. The City also met five federally mandated compliance requirements for emergency preparedness during the same period.</li> <li>☒ Due to lessons learned from several devastating incidents throughout the US during 2005, the City and its partners are currently re-writing emergency operational plans as well as developing new plans.</li> <li>☒ First Responders for the City participated in six exercises at varying levels; from table top exercises to a county-wide functional exercise. Through the exercises the City developed strong relationships with the actual responders they will work with in a real-life event.</li> </ul>

**Public Safety – continued**

GOAL	STRATEGY	PLANNED ACTIONS 1, 2, & 5 YEARS	PROGRESS DETAILS
			<p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Continue to collaborate with OCEM Partners on county-wide emergency management projects that benefit Tigard.</li> <li><input type="checkbox"/> Conduct all scheduled training events in preparation to participate in the county-wide exercise.</li> <li><input type="checkbox"/> Coordinate '06 National Incident Management compliance measures by the year-end deadline.</li> <li><input type="checkbox"/> Offer two basic CERT classes during the review period (30 seats) and conduct six enhanced trainings for CERT members.</li> <li><input type="checkbox"/> Update the Emergency Management link on the City's web page.</li> <li><input type="checkbox"/> Provide updates through the <i>Cityscape</i> Newsletter and the local news media.</li> </ul>
<p>#4) Police outreach – better communication with all citizens</p> <p><i>The Public Safety Action Committee recommends the Vision Task Force add this goal in 2005. In the meantime, this is activity the Police Department will track.</i></p>	<p>1) Develop stronger relationships with businesses</p>	<ul style="list-style-type: none"> <li>➤ Expand programs that increase business participation, such as CTED and other crime prevention programs aimed at crime prevention for businesses.</li> <li>➤ Communicate through service clubs such as Kiwanis, and through Tigard Chamber to reach as many businesses as possible.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> All land use applications are reviewed by the Crime Prevention coordinator and CPTED comments are put into the documents when relevant. The Police Chief attends Kiwanis meetings and we have assigned a liaison officer to work directly with the Chamber of Commerce on business related issues.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Continue communication through service clubs and continue to have CPTED service available when needed.</li> </ul>
	<p>2) Improve communication with the schools</p>	<ul style="list-style-type: none"> <li>➤ Strengthen the School Resource Program in the schools.</li> <li>➤ Implement training for school personnel regarding emergency police response (such as active shooter).</li> <li>➤ Increase gang awareness and prevention programs.</li> <li>➤ Coordinate police support for school activities.</li> <li>➤ Work with <a href="#">Police Athletic League (PAL)</a> to communicate events and youth activities.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> The City now has three full time school resource officers assigned to various schools in the city. The officers work closely with citywide police personnel to address issues in and around the schools. They address all juvenile related issues such as drugs and gangs. Tigard has a full time employee who manages the PAL program and an active Peer court for juvenile offenders.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Police will develop a city ordinance for Council consideration that would give officers better tools to deal with truancy.</li> <li><input type="checkbox"/> The other outreach programs will be continued.</li> </ul>
	<p>3) Police Substations – increase the number around town</p>	<ul style="list-style-type: none"> <li>➤ Add three more substations over 2 years, including one at Washington Square.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Police have a shared facility at Washington Square and work very closely with the Square Security Department. Tigard requested funding for a storefront for a substation at the Square but it was not approved by City Council in the 05/06 budget.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Request additional resources for this in City's budget process.</li> </ul>
	<p>4) Better communicate services provided with all citizens</p>	<ul style="list-style-type: none"> <li>➤ Include crime prevention information in Cityscape Newsletter.</li> <li>➤ Plan short crime prevention programs for TVTV during pre City Council televised meetings.</li> <li>➤ Develop a PD newsletter that can be disseminated to the community updating citizens on current activities and successes.</li> </ul>	<p><b>Accomplishments in 2005</b></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Crime prevention information is incorporated into the Cityscape newsletter. We are working on crime prevention programs for TVTV but other priorities have kept this from being regular. The Chief has developed a PD newsletter that is only being distributed internally at this time. Eventually we would like to produce one for wider distribution after we see how well this one works.</li> </ul> <p><b>Focus for 2006</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Work on developing a community newsletter.</li> </ul>

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