



## CITY OF TIGARD

13125 SW Hall Blvd  
Tigard, Oregon 97223

## PRESS RELEASE

August 10, 2015

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### For Immediate Release

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### **Boil water advisory lifted for water customers in Tigard's Bull Mountain area**

As of 8 a.m., Monday, August 10, water customers in the Upper Bull Mountain neighborhood no longer need to boil their water. The boil water advisory issued Sunday, August 9, has been lifted; tap water is safe to drink.

On Sunday, August 9, the City of Tigard issued a boil water advisory for 539 customers in the Upper Bull Mountain pressure zone.

The boil water advisory was issued after a loss of pressure occurred in the distribution system on Sunday morning, August 9, around 3:30 a.m. The loss in pressure was caused by a pump failure in the Upper Bull Mountain pressure zone. The pump failure was resolved within a few hours; the system has been functioning normally since that time.

While the drinking water was not known to be contaminated, Tigard issued a precautionary boil water advisory for the Upper Bull Mountain pressure zone. The drop in water pressure could have allowed bacterial contaminants to enter the water system. Test results obtained this morning showed no signs of contamination and the boil water advisory was lifted.

The city's webpage ([www.tigard-or.gov](http://www.tigard-or.gov)) has been updated and a CodeRED automated dialing system notification was issued to let water customers in the affected area know that their water is safe to drink.

The City of Tigard regrets any inconvenience the boil water advisory caused. While the health risks were extremely low, the city's top priority is to safeguard the health of its water customers.