



City of Tigard Press Release

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Contact:

John Goodrich
Public Works Manager
City of Tigard
503-718-2609
johng@tigard-or.gov

Tigard Crews Containing Water Break, SW 72nd Avenue and SW Upper Boones Ferry

Tigard Public Work crews are working to contain a water leak that occurred midday after a commercial semi-truck hit a fire hydrant near the intersection of SW 72nd Avenue and SW Upper Boones Ferry Road.

No one was injured, though the immediate area around the incident has experienced temporary flooding that is impacting traffic because of the damaged water line. The driver of the vehicle involved in the accident has been identified and was at the accident scene when city crews arrived.

Traffic on impacted streets will be reduced to a single lane, and drivers are being encouraged to use alternate routes if they plan to drive to the vicinity. A traffic signal also has been impacted.

Customers within the Tigard Water Service Area may experience discolored water due to incident. Water discoloration results from internal pipe rust and sediment being stirred by the sudden impact to water pressure in the system.

Customers should wait four to eight hours, until the water clears. While the water is not harmful for human consumption, we advise customers not to consume the water during this time. Water provided in the service area should clear on its own. Customers are advised to try running the cold water for a few minutes to see if the water clears or remains discolored.

If the water does not clear, the water should sit for an hour. At that point, customers should let the water run for a few minutes use an outdoor faucet or the cold water in their bathtub. Avoid running hot water if the cold water remains discolored. This will minimize filling the hot water tank with turbid water.

For customers washing clothes, stop the cycle while it is full and wait until clean water is available to finish. Allowing water to empty from the washing machine and go into the spin cycle it is more likely to cause permanent staining to the laundry items.

City crews are actively flushing the system in the most affected areas.

More information can be found at http://www.tigard-or.gov/city_hall/brown_water.php.

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