



Neighborhood Network Online Survey Results

Online Survey Dates: April and May 2016; January and February 2013

2016 Survey, N=88; 2013 Survey, N=49

The City of Tigard conducted two neighborhood surveys using SurveyMonkey that were open to all residents of Tigard. Both online surveys were shared with community members through the Neighborhood Network blogs and on city communications channels in 2013 and 2016. Some question numbers do not correspond to the order they appeared in the actual online survey. The survey questions that are summarized in this report were identical both years. Answers to some open-ended survey questions are not provided in this survey results summary.

1. How long have you lived in your neighborhood?

Answer Options	Response Percent 2016	Response Percent 2013
0-5 years	42.9 %	26.5%
6-10 years	21.4 %	36.7%
11-20 years	21.4 %	24.5%
More than 20 years	14.3 %	12.2%

2. Do you know most of your neighbors?

Answer Options	Response Percent 2016	Response Percent 2013
Yes	63.5%	57.1%
No	36.5%	42.9%

3. In some neighborhoods, people do things together and help each other. In others, people mostly go their own way. Which kind is your neighborhood?

Answer Options	Response Percent 2016	Response Percent 2013
People help each other	51.8 %	51.0%
People go their own way	48.2 %	49.0%

4. If there were a problem in this neighborhood, would neighbors get together and try to solve the problem themselves?

Answer Options	Response Percent 2016	Response Percent 2013
Yes	68.7 %	72.9%
No	31.3 %	27.1%

5. Overall, would you say that you are satisfied or dissatisfied with your neighborhood as a place to live?

Answer Options	Response Percent 2016	Response Percent 2013
Satisfied	72.6 %	79.6%
Neutral	20.2 %	18.4%
Dissatisfied	7.1 %	2.0%

6. In general, would you say that the neighborhood is improving, stable or declining?

Answer Options	Response Percent 2016	Response Percent 2013
Improving	29.4 %	22.4%
Stable	58.8 %	69.4%
Declining	11.8 %	8.2%

7. Which of these statements best describes how you feel about your neighborhood?

Answer Options	Response Percent 2016	Response Percent 2013
I'm happy here and hope to stay.	72.3 %	83.7%
I'm happy here but may have to move for financial, personal, work, or other reasons.	21.7 %	8.2%
I'm unhappy here but likely will stay.	2.4 %	8.2%
I'm unhappy here and likely will move.	3.6 %	0.0%

8. Did you know that each Tigard neighborhood has its own blog?

Answer Options	Response Percent 2016	Response Percent 2013
Yes	52.9 %	71.4%
No	47.1 %	28.6%

9. Have you visited or left comments/questions on your neighborhood blog?

Answer Options	Response Percent	Response Percent 2013
Yes	27.4 %	48.9%
No	72.6 %	51.1%

10. Do you feel informed about issues affecting your neighborhood and your community/Tigard?

Answer Options	Response Percent 2016	Response Percent 2013
Yes	60.7 %	60.4%
No	39.3 %	39.6%

11. What is the best way to communicate city information to you? (You may have more than one answer.)

Answer Options	Response Percent 2016	Response Percent 2013
Telephone	6.0 %	6.1%
Text message	20.2 %	12.2%
Email	59.5 %	57.1%
Website	38.1 %	38.8%
Blog	16.7 %	16.3%
City's newsletter – Cityscape	45.2 %	75.5%
School district	9.5 %	6.1%
Social media (Facebook, Twitter, etc.)	45.2 %	16.3%
Letter/flyer mailed to my home	44.0 %	24.5%
Newspaper	11.9 %	16.3%
Live meeting	11.9 %	12.2%
Utility or billing statement	16.7 %	NA