

WaterSense Toilet Reimbursement Program Eligibility and Requirements

- Applicants must be residential water customers in the Tigard Water Service Area with a current water account in good standing. For questions concerning the status of your account, please call utility billing at 503-718-2460.
- The toilet purchased must be EPA WaterSense certified. For more information about the program, visit www.epa.gov/watersense.
- The toilet must be purchased between July 1, 2016 and June 30, 2017. Toilets purchased prior to July 1, 2016 or later than June 30, 2017 will not be eligible for a reimbursement.
- Reimbursements are available on a first-come, first-served basis. The program will end when funds are depleted or no later than June 30, 2017.
- A copy of the dated sales receipt (or invoice) specifying the toilet brand/model is required. Tanks and bowls cannot be mixed and matched from different models – they have been tested in specific combinations for performance and efficiency.
- WaterSense Reimbursement Forms that are incomplete, lacking required documents, or missing a signature will be returned and not guaranteed reimbursement upon resubmittal.
- Each toilet purchased will be eligible for a \$60 reimbursement (limit two toilet reimbursements per household).
- The new toilet must be installed at the property associated with your Tigard Water Service Area account.
- Upon approval, your water bill will be credited within four to six weeks.
- To be considered for a reimbursement, the following items must be received by the City of Tigard no later than **June 30, 2017**:
 1. WaterSense Reimbursement Application (fully completed and signed)
 2. Sales Receipt or Invoice (original or a copy)

Mail to: City of Tigard
 Water Conservation Program
 13125 SW Hall Blvd.
 Tigard, OR 97223