

City Accomplishments for 2011

Finance:

- **Bond Rating Increase & Sale** Tigard's increased bond rating and favorable bond sale saved property tax payers over \$2.25 million in property taxes over the next 20 years.

Risk Management:

- **Risk Management Software** Package purchased and installed – more effective tool for reporting and tracking claims and identifying trends earlier for intervention.
- **City Logo Trademarked** The registered trademark will protect against unauthorized use.

Admin Services

- **Conducted the biennial citizen survey** which addressed hot topics including recreation, light rail, social media, and business development. Increased citizen participation by, for the first time, offering any resident a chance to complete the survey online. In sum, more than 650 (400 telephone, 268 online) residents responded to the survey.
- Successfully worked with LO/Tigard Water Partnership and state legislators to broaden the definition of applicant for a removal-fill permit. This may save the Partnership up to \$10 million.
- Design & Communication implemented the recently awarded **federal trademark registration for the city logo and police logo**. The federal trademark registration further protects the city against unlicensed use of the logo, and enables the city to take legal action against those using it fraudulently.

Police:

- **State Farm Insurance Co. Grant** State Farm Insurance Company awarded TPD a grant in the amount of \$10,000 for a law enforcement/crime prevention education kiosk in high foot traffic areas such as the Tigard Library, Bridgeport Village, Washington Square Mall, etc.
- **Tip-A-Cop @ Red Robin Restaurant** Tigard Police raised \$5,674 at the Tip-A-Cop fundraiser on March 26, earning Tigard the number one spot in the State of Oregon! This is one of the most essential fundraisers helping Oregon Special Olympics provide year-round sports training and competition for those with intellectual disabilities.
- **Tigard Youth Association Receives Grant from Juan Young Trust** The Tigard Youth Association received a \$4,500 grant from the Juan Young Trust for self-defense programs/training for young people.
- **Tigard Youth Association Receives Grant from Autzen Foundation** The Tigard Youth Association received a \$3,500 grant to support after-school and summer camp activities through TPD youth services & TTSD programs.
- **School Resource Officers Conduct GREAT Families Training** This year 18 families participated in the GREAT Families which engages parents and youth in cooperative lessons to facilitate communication among family members and enhance family decision-making skills.
- **Crime Analyst Honored by Lake Oswego Police Department** Gayla Shillitto, the department's Crime Analyst, was recognized by the Lake Oswego Police Department for her assistance in the investigation of a series of pharmacy robberies in Tigard and the surrounding areas. Gayla's information and assistance was instrumental in the arrest of two suspects involved in a substantial number of armed robberies.

- **Monthly Landlord Forum** The department continues with monthly Landlord Forums in conjunction with the Westside Crime Prevention Coalition. These cover a host of helpful topics for landlords, rental property owners and managers.
- **Chief's Advisory Panel** Implemented by Chief Orr to include community members in decision making, feedback, and future development of the police department, it convenes 12 Tigard business people and civic-minded residents.
- **Shred-It Event** TPD and Pride Recycling sponsored a shred event on April 16, and shred 3,700 pounds of material. Participants donated non-perishable food items to the St. Vincent de Paul food pantry.
- **Partnership to Help Make Prom Safe** TPD joined Washington County alcohol and drug prevention coalitions to encourage students participating in local high school proms stay safe on prom night.
- **National Night Out** National Night Out included sixteen celebrations and nearly 600 citizens through the course of the evening. Members of the department along with Mayor Dirksen visited participants, as did the K-9 unit with Baxter – a big hit! This is the department's ninth year participating in NNO.
- **Prescription Drug Event** TPD partnered with the DEA for the third prescription drug turn-in event. Officers collected over 1400 pounds of pharmaceuticals within the past year, the highest in Washington County. A pharmaceutical drop-box has been installed inside the Tigard Police Department lobby providing citizens the ability to dispose of unwanted or expired medications from 8 a.m. to 10 p.m. daily.
- **Downtown Tigard Holiday Tree Lighting Event** TPD participates in this popular annual event providing the photos of children with Santa Claus. This year's event attracted several hundred attendees that started with tree lighting on Main St., then moved to the Tigard Chamber of Commerce building for holiday inspired entertainment, refreshments and photos with Santa. Nearly 70 families had their photographs taken.

Public Works

Parks

- Parks Bond proceeds used to acquire Sunrise, Potso and Summer Creek Parks, adding 70 acres of Parks to the inventory
- Master planning under way for East Butte, Jack, and Fanno Creek House parks

Water

- Lake Oswego/Tigard water partnership completing project designs, permitting; on schedule for 2016 completion
- Water rates and system development charges increased, dedicated to water capital projects

Transportation

- Pacific Highway/Gaarde/McDonald intersection improvements in the design phase
- Overlaid and/or slurry sealed 14.5 miles of Tigard streets

Library:

- TPL added more than 47,000 items in 2011 and the total collection size is 236,078.
- Circulated over 1.5 million items, processed over 160,000 Holds for patrons
- Over 440,000 people visited the library, registered more than 4,700 new patrons.

- Technical Services received, processed, and cataloged items at an average of 30.48 days.
- Rolled out an updated website in the spring.
- Sent the library eNews “Books & Bits” to over 24,000 patrons each month.
- Hosted around 100 employees at Open Houses.
- Library staff **conducted 422 story times for a total of 11,871 children and grown-ups**. With developmentally-appropriate sessions for babies, toddlers and preschoolers, our fun and active story times help parents and other caregivers learn songs, rhymes and other skills they can also use at home to build their child’s early literacy foundation.
- 2,709 kids and teens signed up for the **2011 Summer Reading Program, an 11% increase from 2010**. Encouraging kids to read for fun throughout the summer is an important way to fight the “summer setback” that negatively affects student achievement.
- **Youth Services staff members visited schools and preschools** 46 times during the school year, making contact with more than 6,000 students and teachers. This face-to-face contact is a powerful outreach tool, as kids love to visit the library soon after to say hello to ‘their’ librarian.
- There were 294 participants in the **2011 Adult Summer Reading Program, an increase of 26%** over last year's number of participants.
- There were many different **cultural programs** at the library this past year. These included music performances, author visits, and storytelling performances. We had 13 music and/or dance performances throughout the year, with a diverse range spanning from Native American dance, Hula, South Indian classical music, and jazz. We had three author visits during the year, including nationally-acclaimed authors Jean Auel and Chelsea Cain.
- Over 950 people **sharpened their computer skills** through classes and Open Labs.
- Hosted the city’s **50th Birthday Celebration**

Community Development:

- **River Terrace Annexation:** Annexed Urban Growth Area 64 – called River Terrace – and successfully worked with Metro to add 71 acres to the Urban Growth Boundary – called Roy Rogers West – to link areas 64 and 63, opening the door for community planning to begin in the area as additional annexation takes place. Partnered with Beaverton for their withdrawal action so we could annex Right-of-Way for a utility corridor connection to Tigard city limits
- **Facade Improvement Program** Two Main Street businesses completed façade projects with matching grants from the CCDA. Seven other business/property owners received architectural assistance and are considering projects.
- **Burnham Street and Ash Avenue projects completed.**
- **Hall/Greenburg/Main/Pacific Hwy intersections completed.**
- **The Knoll at Tigard Opens** This 48-unit senior affordable housing is the first new residential project in the urban renewal district.
- **Revitalization consultant** Michele Reeves led four workshops and a tour to North Mississippi Avenue, engaging many downtown stakeholders in the possibilities of revitalization in Tigard.
- **Citizen committee reached unanimous consensus on guiding principles for the Urban Forestry Code Revisions project.**
- Enhanced Tigard’s urban forestry by planting hundreds of neighborhood trees at schools, parks, and along streets.

- Planted tens of thousands of native trees to shade and purify the city's streams.
- Forwarded a consensus **recommendation for station community concepts for potential HCT station locations** Work completed by the Citizens Advisory Committee on the High Capacity Transit Land Use Plan in November.
- **The regional Southwest Corridor Plan held their kick-off event in Tigard** in September.
- Adopted amendments to the Transportation Planning Rule and Oregon Highway Plan with regional and state partners.
- Continued to make progress on revising the procedures and regulations to enhance efficiency and effectiveness of the code compliance program.
- Completed and **adopted the Greenway Trails System Master Plan** to provide guidance on priority implementation of trails and trail segments over the next 20 years.
- Council collaborated with ODOT on **“Principles of Cooperation and Collaboration between City of Tigard and Oregon Department of Transportation”** to help guide the discussions and priorities for both organizations. Council adopted the principles in July 2011.
- **Approved amendments to the Tigard Municipal Code** to authorize, define and limit the use of administrative rules and define a process for administrative rule-making, providing an alternative for creation of regulations and procedures that have the force of law.
- In May 2011, Council **adopted the Tigard 2011 Economic Opportunities Analysis** improving opportunities for Tigard to attract and maintain the type and quality of employment desired by its citizens, to grow its economy and maintain its quality of life. The EOA was funded by a state periodic review grant and was approved by the Department of Land Conservation and Development as satisfying Tigard's periodic review Goal 9 work program task.
- **The state awarded Tigard with \$45,000 from state periodic review grant funds** to complete Tigard's periodic review Goal 10 work program task.

2011 Land Use Applications

- Total land use review applications received: 351 (of which 16 are Type III or IV)
- Total nuisance code compliance cases: 184
- Total development code compliance cases: 33
- Total housing code compliance cases: 21
- Total public facilities improvement applications received: 30
- Total ROW permits issued: 105

2011 Building Permit Applications

- Total building permit applications received: 2,710
- Total commercial structural permits issued for addition, alteration: 184, valuation \$11,526,967
- Total commercial structural permits issued for NEW construction: 4, valuation \$901,624
- Total residential structural permits issued for additions, alterations, etc.: 107, valuation \$9,149,885
- Total residential structural permits issued for NEW structures: 86, valuation \$24,032,609
- Total building code enforcement cases: 9